➢ **A typical framework for implementing ISO 9001:2015 following the PDCA cycle.**

➢ **Considering key concepts and requirements of ISO 9001:2015 from an implementation perspective.**

➢ **Implementing key concepts and requirements of ISO 9001:2015.**

➢ **Specific documented information requirements of ISO 9001:2015.**

➢ **Using gap analysis to conduct a baseline review of your current system.**

➢ **The history and development of ISO 9001.**

➢ **What is a Quality Management System (QMS).**

➢ **The benefits of a QMS.**

➢ **The terms and definitions used.**

➢ **Key concepts, principles and structure.**

➢ **The main requirements of ISO 9001:2015.**

➢ **Recognize a typical framework for implementing ISO 9001 following the PDCA cycle.**

➢ **Interpret key concepts and requirements of ISO 9001 from an implementation perspective.**

➢ **Identify the benefits specific to an organization in relation to implementing an effective QMS.**